

BUSINESS INFORMATION AS REGISTERED			
COMPANY NAME			
ADDRESS		PHONE	
CITY	STATE	ZIP CODE	
LENGTH OF TIME IN BUSINESS: _____ YEARS _____ MONTHS			
TYPE OF BUSINESS: SOLE PROPRIETORSHIP PARTNERSHIP LLC CORPORATION OTHER			
1 NAME OF OFFICER/OWNER:		% OF OWNERSHIP:	
2 NAME OF OFFICER/OWNER:		% OF OWNERSHIP:	

BANK INFORMATION		
BANK NAME	CONTACT NAME	
CONTACT E-MAIL	CONTACT FAX	
ADDRESS	CONTACT PHONE	
CITY	STATE	ZIP CODE
TYPE OF ACCOUNT	ACCOUNT NUMBER	
SAVINGS		
CHECKING		
OTHER		

BUSINESS REFERENCES		
<i>Please provide at least two other companies with whom your business has previously established credit.</i>		
1 COMPANY	CONTACT NAME	
PHONE	EMAIL	
ADDRESS	TITLE	
CITY	STATE	ZIP CODE
COMMENTS		
2 COMPANY	CONTACT NAME	
PHONE	EMAIL	
ADDRESS	TITLE	
CITY	STATE	ZIP CODE
COMMENTS		



CREDIT AGREEMENT

What terms are you applying for?

- Net 30 (applicable to orders totaling \$500-5000. See terms below.)
- Other: _____

1 | You authorize inquiry into the banking and business references provided within this application

2 | Net 30 terms apply to orders over \$500. Orders under \$500 require pre-payment in full at time the order is placed. Orders over \$10,000, some original commissions and other custom orders require a 50% deposit.

3 | DEPOSITS: Orders over \$5,000 require a 50% deposit to begin production. All deposits received by Grand Image, Ltd. are non-refundable.

5 | INVOICES: Upon shipment of your order, Grand Image emails digital copies of all invoices. Each invoice includes a tracking # for your shipment. The digital version is the only copy you will receive unless you notify Grand Image of your preference to receive a physical copy via US postal mail. Please designate the appropriate recipient's email address on the billing contact portion of this document. Any claims regarding an invoice issued must be made within 7 days of the date issued.

4 | PAYMENT: All invoices must be paid by the due date listed on the invoice. We accept checks, VISA, Mastercard, and American Express however after net 30 terms have been extended, a 3% fee will apply should you choose to pay by credit card. There is a \$5,000 credit card charge limit per order. A \$35.00 service charge will be levied on any account for a returned check. Payment must be made in U.S. Dollars. Sender must pay for all costs of wire transfers of funds, and for any costs of currency conversion.

5 | PAST DUE BALANCES: A finance charge of 1.5% per month, maximum 18% annual percentage, will be charged on past due balances. If your account becomes past due, orders will be held until payment is received. Continued slow payments will cause the account to revert to pre-payment in full and terms will be revoked. In the event this account is referred for collection, the purchaser agrees to pay collection costs including reasonable attorney's fees and court costs if the account is placed for collection either with or without suit.

BILLING CONTACT INFORMATION

NAME	TITLE	
EMAIL	PHONE	FAX

CORPORATE OFFICER OR OWNER

Responsible for finances.

I hereby apply for credit and certify that the information provided on this form is correct. My signature certifies that I have read both the Credit Application and Order Terms & Conditions, accept them and promise full payment on our account.

SIGNATURE	TITLE
NAME	DATE



ORDER TERMS AND CONDITIONS

QUOTE TERMS: All quotes on pricing and timelines for completion for Grand Image artwork are applicable for 90 days. Please confirm pricing if placing an order after 90 days from quote.

DEPOSITS AND PAYMENT TERMS: This quote does not represent a guarantee of terms and credit. All orders require prepayment in full unless other payment terms are approved in advance. Please contact your account manager to apply for terms. All commissions and custom artwork orders require a minimum 50% non-refundable deposit to initiate the order.

LEAD TIME: The lead time quoted is standard. We may be able to complete your order sooner based on our production queue at the time of order. Please advise your account manager if you are unable to receive the order sooner than the lead time indicated. Rush fees may apply if a ship date sooner than the quoted lead time is requested by the customer.

DESIGN FEES: Design time fees are charged by the hour. Grand Image requires physical / universal color references for all color comparison or manipulations. All crops and digital manipulations must be approved by the customer or designated party before Grand Image will proceed with production of the custom product. Design time beyond the original scope as defined in this quote will be charged as a change order.

USAGE: Grand Image products are for wall décor use and may not be altered without written permission. Grand Image prohibits any posting of Grand Image imagery on websites without prior approval or written permission. Please contact your account manager for permission to post imagery online or to use our images for marketing purposes. All artwork/imagery published by Grand Image is copyrighted by the artist and Grand Image, Ltd. Purchasing a piece of artwork does not give the buyer any rights to reproduce that imagery.

WARRANTY: Grand Image policy warranties against manufacturer defects only. Manufacturer defects do not include damage due to climate, mishandling in storage and improper installation. Grand Image requires notice of any freight damage or discrepancy with product or invoice within 3 business days of receipt of product.

RETURN POLICY: Grand Image extends account credit on acceptable returns and does not issue refunds. In general, since our product is custom made to order, returns will not be granted as long as the product meets the specifications on the order. No return of stock/inventoried artwork will be accepted as a return if artwork has been trimmed, stretched, framed or altered in any way unless prior approval has been granted by the account manager. Shipping charges are non-refundable. All qualified or approved returns must be shipped or returned to Grand Image in the same or similar packaging to what was received. Grand Image does not accept returned artwork damaged by improper packaging.

